SIT40422

CERTIFICATE IV IN HOSPITALITY

Study With Axial Training To Get The Skills and Succeed



The SIT40422 Certificate IV in Hospitality qualification reflects the role of skilled operators who use a broad range of hospitality skills combined with sound knowledge of industry operations. Individuals may operate independently or with limited guidance from others and use discretion to solve non-routine problems. Many individuals have supervisory responsibilities and plan, monitor and evaluate the work of team members.

To undertake this qualification participants must have;

- Satisfactorily completed a minimum of Year 10 or equivalent and or relevant industry / vocational experience.
- Currently employed or would like to work within the hospitality industry.

| Study Mode | Workplace & Online |
|--------------------|---------------------------|
| Duration of Course | Up to 24 Months |
| Total Units | 21 [9 Core & 12 Elective] |







Requirements

You will need to have access to a Lap Top or Desk Top Computer with working speakers or headphones and a suitable. reliable internet connection.



Career Outcomes

Bar supervisor or team leader Concierge

Duty manager

Food and beverage supervisor or team leader

Front office supervisor or team leader

Housekeeping supervisor or team leader







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Pathways To Further Study

Diploma of Hospitality

Diploma of Leadership and Management

Advanced Diploma of Hospitality Management

Course Units

Core:

SITHIND008 Work effectively in hospitality service SITHFAB025 Prepare and serve espresso coffee

SITXCOM010 Manage conflict

SITXCCS015 Enhance customer service experiences

SITXWHS007 Implement and monitor work health and safety practices

SITXFIN009 Manage finances within a budget SITXHRM009 Lead and manage people

SITXHRM008 Roster staff

SITXHRM007 Coach others in job skills SITXMGT004 Monitor work operations

Elective:

SITXCCS010 Provide visitor information SITXFSA005 Use hygienic practices for food safety SITXFSA006 Participate in safe food handling practices SITHIND006 Source and use information on the hospitality industry SITEEVT020 Source and use information on the events industry SITXFSA005 Use hygienic practices for food safety SITXFSA006 Participate in safe food handling practices SITHIND006 Source and use information on the hospitality industry SITEEVT020 Source and use information on the events industry BSBTEC301 Design and produce business documents BSBFIN302 Maintain financial records Provide advice on food and beverage matching SITHFAB037 SITHFAB021 Provide responsible service of alcohol SITHFAB024 Prepare and serve non-alcoholic beverages SITXWHS006

Identify hazards, assess and control safety risks

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