



## SIT30616 CERTIFICATE III IN HOSPITALITY

For those seeking the skills and knowledge to work in the hospitality industry.



### COST

Individuals may be eligible for funding under the User Choice Program or Certificate 3 Guarantee program funded by the Queensland Government.



### DURATION

12-24 Months with a variety of full-time and part-time study options, including online (LIME Room) with extensive trainer support.



### STUDY MODE

Workplace Training (flexible to your needs)



### ENROLMENT

To register your interest in this course, call Axial Training on **1300 729 425** or email [trgadmin@axial.edu.au](mailto:trgadmin@axial.edu.au)

The **SIT30616 Certificate III in Hospitality** qualification provides individuals with the skills and knowledge required to be competent in varying operations within the hospitality industry. It builds on basic operational skills and provides the learner with advanced operational and technical skills. Individuals can work with some independence and under limited supervision and may provide operational advice and support to team members.

To undertake this qualification participants must have:

- Satisfactorily completed a minimum of Year 10 or equivalent and or relevant industry / vocational experience.
- Currently employed or would like to work within the hospitality industry.

**Employers - Axial Training can work with you to design a bespoke course to suit your needs.**

### SIT30616 Subjects of study for all participants

- > Provide service to customers
- > Work effectively in hospitality service
- > Use hygienic practices for food safety
- > Show social and cultural sensitivity
- > Participate in safe work practices
- > Source and use information on the hospitality industry
- > Coach others in job skills
- > Work effectively with others

### SIT30616 Subjects based on the chosen stream

#### Back Of House

- > Clean kitchen premises & equipment
- > Clean wet areas
- > Clean premises & equipment
- > Participate in safe food handling practices
- > Prepare & present simple dishes
- > Process financial transactions
- > Receive & store stock

#### Cleaning Operations

- > Provide housekeeping to guests
- > Communicate in the workplace
- > Prepare rooms for guests
- > Clean premises & equipment
- > Launder linen & guests clothes
- > Maintain hard floor surfaces
- > Deliver & monitor a service to customers

#### Front Of House

- > Process financial transactions
- > Prepare & serve espresso coffee
- > Provide first aid
- > Identify hazards, assess & control safety risks
- > Design & produce business documents
- > Maintain financial records

#### Take Away Chain

- > Advise on products and services
- > Sell to the retail customer
- > Use hygienic practices for hospitality service
- > Clean kitchen premises and equipment
- > Participate in safe food handling practices
- > Communicate in the workplace
- > Assist with customer difficulties

#### Guest Services

- > Use hygienic practices for hospitality service
- > Participate in environmentally sustainable work practices
- > Design and produce business documents
- > Provide accommodation reception services
- > Process reservations
- > Process financial transactions
- > Use a computerised reservations or operations system
- > Contribute to workplace innovation

**RPL or Credit Transfer is available for these qualifications**



### Why choose Axial Training:

**Axial Training** is a Queensland based company providing exceptional vocational education and training in a variety of industry groups. Axial Training has educated over **100,000 students** for over **10,000 businesses** since 1997.

We have evolved and continue to develop into a training and recruitment partner for many businesses, with a specific focus on the **Hospitality, Business, Retail Meat, Electro-technology, Engineering, Automotive, Manufacturing, Mining and Resource** industries.



Qualification delivered by **Axial Training** - RTO 2437  
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1300 729 425



## OVER 100,000 AXIAL TRAINING STUDENTS CAN'T BE WRONG

At Axial Training we pride ourselves on delivering the highest quality apprenticeship, traineeship and skills training. Speak to an Axial Business Development Associate today about training to become a:

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**Qualified Butcher**



**Qualified Truck Mechanic**



**Qualified Engineer**



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382 Sturt St, Townsville

Plus, we can deliver the essential skills in:

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**Barista**



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BE WHO YOU WANT TO BE

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