



SIT40416 CERTIFICATE IV IN HOSPITALITY

For those seeking the higher skills and knowledge to work independently the hospitality industry.



COST

Individuals may be eligible for funding under the Higher Level Skills program funded by the Queensland Government.



DURATION

6–24 Months with a variety of full-time and part-time study options, including online (LIME Room) with extensive trainer support.



STUDY MODE

Workplace Training (flexible to your needs)



ENROLMENT

To register your interest in this course, call Axial Training on **1300 729 425** or email trgadmin@axial.com.au

The SIT40416 Certificate IV in Hospitality qualification reflects the role of skilled operators who use a broad range of hospitality skills combined with sound knowledge of industry operations. Individuals may operate independently or with limited guidance from others and use discretion to solve non-routine problems. Many individuals have supervisory responsibilities and plan, monitor and evaluate the work of team members.

To undertake this qualification participants must have;

Satisfactorily completed a minimum of Year 10 or equivalent and or relevant industry / vocational experience.

Currently employed or would like to work within the hospitality industry.

Employers - Axial Training can work with you to design a bespoke course to suit your needs.

SIT40416 Units of study include

- > BSBDIV501 Manage diversity in the workplace
- > SITHFAB002 Provide responsible service of alcohol
- > SITHFAB005 Prepare and serve espresso coffee
- > SITXCCS006 Provide service to customers
- > SITXCCS007 Enhance customer service experiences
- > SITXCOM002 Show social and cultural sensitivity
- > SITXFIN003 Manage finances within a budget
- > SITXHRM001 Coach others in job skills
- > SITXWHS003 Implement and monitor work health and safety practices
- > SITXWHS002 Identify hazards, assess & control safety risks
- > HLTAID003 Provide first aid
- > SITXMGTO01 Monitor work operations
- > SITHIND004 Work effectively in hospitality service
- > BASBFA301 Maintain financial records
- > SITXCOM005 Manage conflict

*See full unit listing at axial.edu.au

Why choose Axial Training:

Axial Training is a Queensland based company providing exceptional vocational education and training in a variety of industry groups. Axial Training has educated over **100,000 students** for over **10,000 businesses** since 1997.

We have evolved and continue to develop into a training and recruitment partner for many businesses, with a specific focus on the **Hospitality, Business, Retail Meat, Electro-technology, Engineering, Automotive, Manufacturing, Mining and Resource** industries.



Qualification delivered by **Axial Training** - RTO 2437
connect@axial.edu.au axial.edu.au
1300 729 425

**RPL or Credit
Transfer is
available for this
qualification**





OVER 100,000 AXIAL TRAINING STUDENTS CAN'T BE WRONG

At Axial Training we pride ourselves on delivering the highest quality apprenticeship, traineeship and skills training. Speak to an Axial Business Development Associate today about training to become a:

Qualified Chef



Qualified Butcher



Qualified Truck Mechanic



Qualified Engineer



Qualified Car Air Con Mechanic



Qualified Appliance Service Tech



connect with us for more



1300 729 425

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3398 Pacific Hwy, Springwood

382 Sturt St, Townsville

Plus, we can deliver the essential skills in:

Hospitality



Barista



Business



Electro-Technology



▶ GET *job ready*
BE WHO YOU WANT TO BE

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