

SIT20316 CERTIFICATE II IN HOSPITALITY

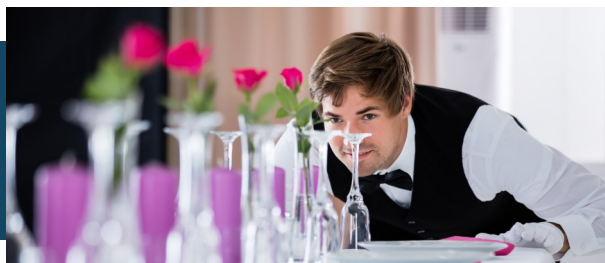
Study With Axial Training To Get The Skills and Succeed



The SIT20316 Certificate II in Hospitality qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

Study Mode	Workplace & Online
Duration of Course	Up to 12 Months
Total Units	12 [6 Core & 6 Elective]



Entry Requirements



Minimum Age

You will need to be at least 16 years old. If you are under 18 your enrolment form will need to be signed by a parent or guardian.



Requirements

You will need to have access to a Lap Top or Desk Top Computer with working speakers or headphones and a suitable, reliable internet connection.



Career Outcomes

- bar attendant.
- café attendant.
- catering assistant.
- food and beverage attendant.
- front office assistant.
- porter.

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Pathways To Further Study

Certificate III in Hospitality

Certificate IV in Hospitality

Diploma of Hospitality

Diploma of Hospitality Management

Course Units

Core:

BSBWOR203	Work effectively with others
SITHIND003	Use hospitality skills effectively
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices
SITHIND002	Source and use information on the hospitality industry
SITXCCS003	Interact with customers

Elective:

HLTAID003	Provide first aid
SITHFAB002	Provide responsible service of alcohol
SITHFAB005	Prepare and serve espresso coffee
SITXCCS006	Provide service to customers
SITXFSA001	Use hygienic practices for food safety
SITXFIN001	Process financial transactions

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