# SIT50422 **DIPLOMA OF** HOSPITALITY **MANAGEMENT**

Study With Axial Training To Get The Skills and Succeed



The SIT50422 Diploma of Hospitality Management qualification provides for a successful graduate to be competent as a Manager in any hospitality functional area. This course allows an individual to possess a sound theoretical knowledge base and be able to use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work and / or the work of their team.

To undertake this qualification participants must have;

- Satisfactorily completed a minimum of Year 10 or equivalent and or relevant industry / vocational experience.
- Currently employed or would like to work within the hospitality industry.

Study Mode	Workplace & Online
Duration of Course	Up to 24 Months
Total Units	28 [11 Core & 17 Elective]







#### Requirements

You will need to have access to a Lap Top or Desk Top Computer with working speakers or headphones and a suitable, reliable internet connection.



#### Career Outcomes

Restaurant owner/manager

Venue manager

Club manager

Hotel Management









Qualification delivered by Axial Training RTO 2437 CRICOS 03452C





### SIT50422

## **DIPLOMA OF** HOSPITALITY MANAGEMENT



#### **Course Units**

#### Core:

SITXGLC002 Identify and manage legal risks and comply with law

SITXFIN010 Prepare and monitor budgets SITXFIN009 Manage finances within a budget

SITXMGT005 Establish and conduct business relationships

SITXHRM009 Lead and manage people

SITXHRM008 Roster staff

SITXWHS007 Implement and monitor work health and safety practices

SITXMGT004 Monitor work operations

SITXCCS016 Develop and manage quality customer service practices

SITXCCS015 Enhance customer service experiences

SITXCOM010 Manage conflict

#### **Elective:**

SITXCRI003 Respond to a customer in crisis

BSBTWK503 Manage meetings

SITHFAB025 Prepare and serve espresso coffee

SITHFAB037 Provide advice on food and beverage matching

SITXCCS010 Provide visitor information

SITXCCS019 Prepare quotations

BSBOPS502 Manage business operational plans SITXFSA005 Use hygienic practices for food safety SITXFSA006 Participate in safe food handling practices

SITHIND006 Source and use information on the hospitality industry SITEEVT020 Source and use information on the events industry

BSBCMM211 Apply communication skills

BSBTEC201 Use business software applications SITHIND008 Work effectively in hospitality service SITHFAB021 Provide responsible service of alcohol SITHFAB024 Prepare and serve non-alcoholic beverages

SITXCCS012 Provide lost and found services

#### **Pathways To Further Study**

Diploma of Leadership and Management

Advanced Diploma of Hospitality Management

#### **University Articulation**

Study of this course with Axial Training can gain you credits into:



Bachelor of International Tourism and Hotel Management

Bachelor of Business



Associate Degree of Business and Commerce

Bachelor of Business and Commerce

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