

This high level qualification provides a pathway to work in any hospitality industry sector and for a diversity of employers including restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multi-skilling and for specialisation in accommodation services, cookery, food and beverage and gaming.

To undertake this qualification participants must have;

- Satisfactorily completed a minimum of Year 10 or equivalent and or relevant industry / vocational experience.
- Currently employed or would like to work within the hospitality industry.

Study Mode	Workplace & Online
Duration of Course	Up to 24 Months
Total Units	33 [14Core & 19 Elective]







## Requirements

You will need to have access to a Lap Top or Desk Top Computer with working speakers or headphones and a suitable, reliable internet connection.



#### Career Outcomes

Restaurant owner/manager

Venue manager

Club manager

Hotel Management













ADVANCED DIPLOMA OF HOSPITALITY **MANAGEMENT** 



### **Course Units**

#### Core:

SITXGLC002 Identify and manage legal risks and comply with law

SITXFIN010 Prepare and monitor budgets SITXFIN009 Manage finances within a budget BSBFIN601 Manage organisational finances

SITXFIN011 Manage physical assets

SITXCCS016 Develop and manage quality customer service practices

SITXMGT005 Establish and conduct business relationships

SITXHRM010 Recruit, select and induct staff SITXHRM009 Lead and manage people SITXHRM012 Monitor staff performance

SITXWHS008 Establish and maintain a work health and safety system

BSBOPS601 Develop and implement business plans SITXMPR014 Develop and implement marketing strategies

SITXMGT004 Monitor work operations

#### **Elective:**

SITHFAB024

SITXFSA005 Use hygienic practices for food safety SITXFSA006 Participate in safe food handling practices

SITHIND006 Source and use information on the hospitality industry SITEEVT020 Source and use information on the events industry SITEEVT029 Research event industry trends and practice SITHIND008 Work effectively in hospitality service SITHFAB021 Provide responsible service of alcohol

Prepare and serve non-alcoholic beverages

SITHFAB025 Prepare and serve espresso coffee SITHFAB038 Plan and monitor espresso coffee service

SITHFAB037 Provide advice on food and beverage matching

SITXCCS010 Provide visitor information SITXCCS012 Provide lost and found services

SITXCCS019 Prepare quotations SITXCCS015 Enhance customer service experiences

SITXCOM010 Manage conflict

SITXCRI003 Respond to a customer in crisis

BSBTWK503 Manage meetings

# **Pathways To Further Study**

Diploma of Hospitality Management

Diploma of Leadership and Management

## **University Articulation**

Study of this course with Axial Training can gain you credits into:



Bachelor of International Tourism and Hotel Management

Bachelor of Business



Associate Degree of Business and Commerce

Bachelor of Business and Commerce

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