

SHORTCOURSE

SITSS00055

RESPONSIBLE SERVICE OF ALCOHOL

Study With Axial Training Whilst At School To Get The Skills and Succeed



SITSS00055 Responsible Service of Alcohol is an accredited competency that gives students the skills and knowledge to serve alcohol legally and responsibly in a bar environment. This program will equip licensees, liquor serving staff, other staff and security employees with a way to ensure compliance with liquor licensing laws in a variety of premises in Queensland.

To work and serve alcohol in a licensed venue in Queensland, all workers MUST have a valid Queensland RSA certificate, obtained by completion of this fully accredited course.

Study Mode	Blended
Duration of Course	1 day
Total Units	1



Course Units

- > SITHFAB002 Provide Responsible Service Of Alcohol

Topics Covered

- > Sell or serve alcohol responsibly
- > Identify issues related to the sale & service of alcohol
- > Assist customers to drink within appropriate limits
- > Standard drinks – beer, wine, spirits
- > Monitor emotional and physical state of customers
- > Acceptable proof of age
- > Appropriate communication and conflict resolution
- > Identify situations which pose a risk
- > Assess alcohol affected customers Identify customers to whom sale or service must be refused

Use this course as an employment pathway as a:

- > Food & beverage attendants
- > Packaged liquor salespersons
- > Winery, brewery & distillery cellar door staff
- > Alcohol sales representatives

AXIAL™ TRAINING

- in schools

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